

5 QUESTIONS FOR PURCHASING

BRIAN STRONG

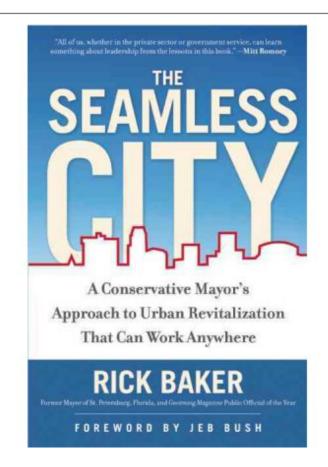


#### Welcome

#### Brian Strong, CEO

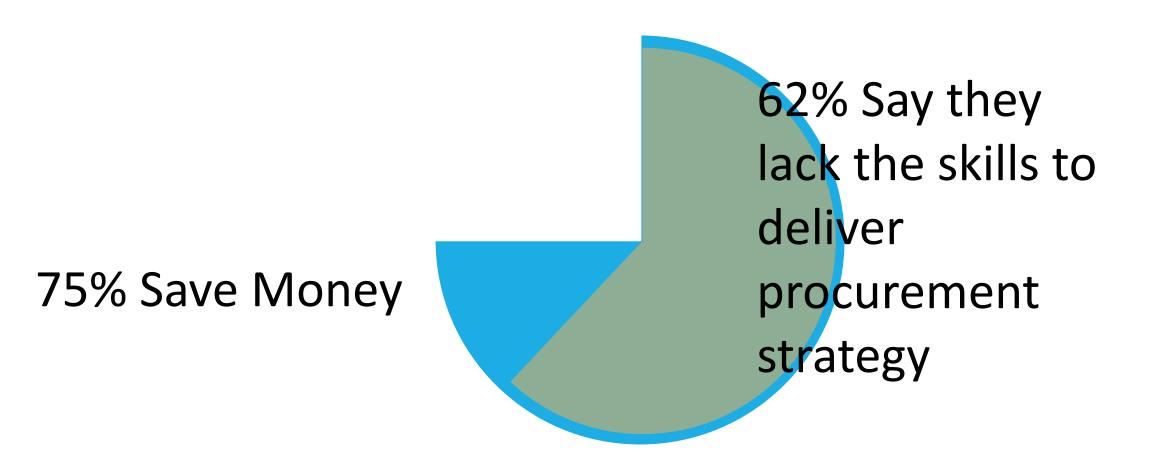
- Built a Purchasing Network with over 215 governments
- Passion is Fixing Common Problems with Technology
- Key to Success Listening







# Procurement Priority for 2016





# Have a goal...we no plan

#### CLOSE TO HOME BY JOHN McPHERSON





# Why is purchasing so important!



Every year, 1 out of every 3 dollars governments spend goes toward purchasing something



# 5 questions to ask purchasing



- 1. Process for vendor registration?
- 2. Ways we purchase?
- 3. How is our distribution and responses?
- 4. Why contract management?
- 5. What metrics?



### 75 % want to reduce cost

- 1. Hard Cost
  - Better Pricing
- People
  - Most Governments we do talk to do have a staff problem in purchasing...not enough staff.
- 2. Soft Cost
- Efficiency
- Better Data
- Effectiveness



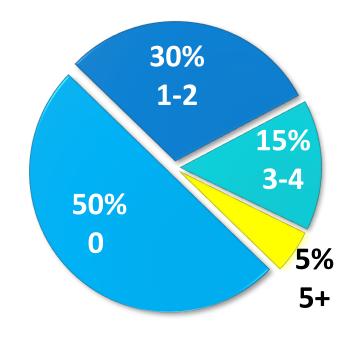
# Vendor Management



# **Business Survey**



#### **Registrations with Local Governments**



97.5% of Businesses want to do business with Local Governments.

95% of Vendors are willing to travel 50 miles.

• 42 city and county governments in 50 miles of Knoxville

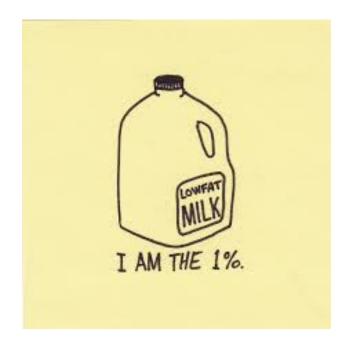


# Averages on Vendors

What is the % of vendors paid less than a \$1000 annually?

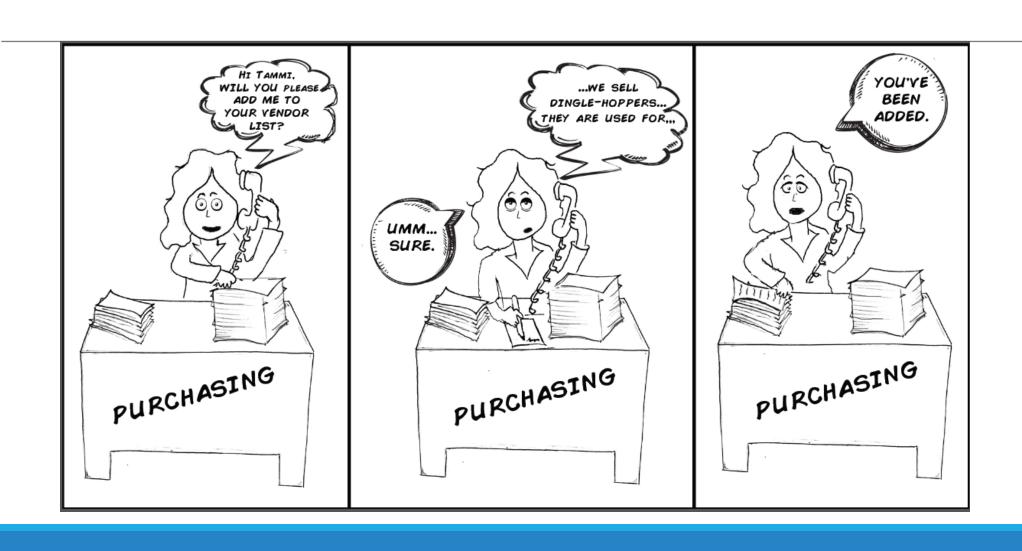


Percentage of Total Expenditure?





# Paper Based





### Why you want online registration

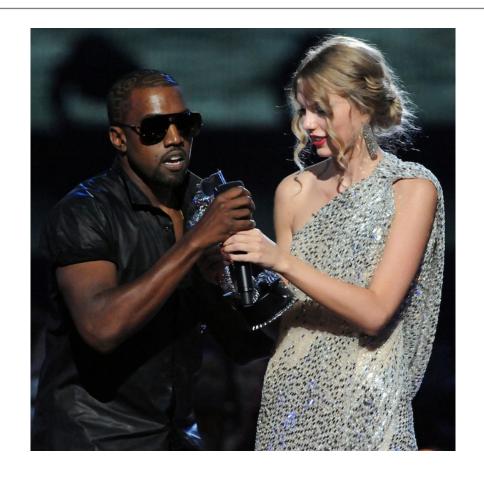
#### **Interruptions**

 23 minutes for a worker to return to the original task

http://www.wsj.com/articles/SB1000142412788732433920457817325222302238

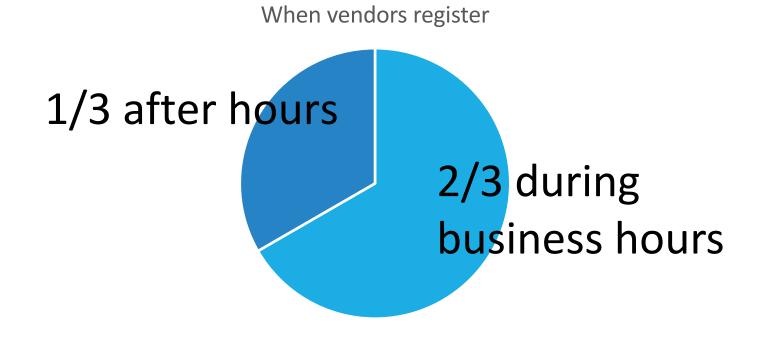
Interruptions can take up to 238 minutes (~4 hours) a day

https://www.washingtonpost.com/news/inspired-life/wp/2015/06/01/interruptions-at-work-can-cost-you-up-to-6-hours-a-day-heres-how-to-avoid-them/





## When do vendors register



12% register between 9:00pm-10:00pm



### Federal Grants

2 CFR §200.321

4 CFR Subtitle A Part 80

Contracting with small and minority businesses, women's business enterprises, and labor surplus area firms.

(a) The non-Federal entity must take all necessary affirmative steps to assure that minority businesses, women's business enterprises, and labor surplus area firms are used when possible.

(b) Affirmative steps must include:

(1) Placing qualified small and minority businesses and women's business enterprises on solicitation lists;

(2) Assuring that small and minority businesses, and women's business enterprises are solicited whenever they are potential sources;

Placing...on solicitation lists??

You have to know these vendors

You need your own list!

You need to know what they do!



# Collect Information for yourself

Collect the information you need

- Everify
- W-9
- Etc.

Metrics you should know

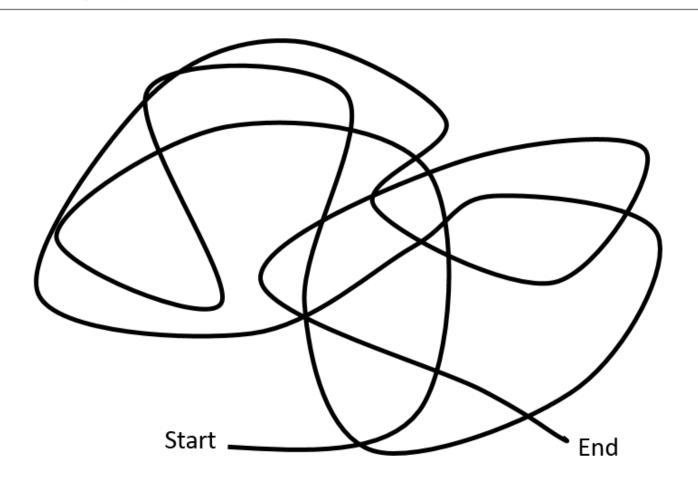
Number of vendors you have

# Use Commodity Codes





# Purchasing process





# Centralized or Decentralized Purchasing

Know the ways you purchase

Know how you purchase

Know what you purchase



# Know the way you purchase

P-Card

Quotes

**Departments** 

Purchasing

RFP/Sealed Bids

Sole Source

Coop

**State Contract** 



# Know what you purchase Parks and Rec

Fire Department





\$15,000.00

\$30,000.00

\$15,000.00



### Someone needs to own the data







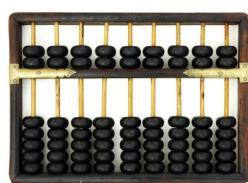




Person







System



# Distribution/Response





# You have to get the word out.

Newspaper

Website

**State Sites** 

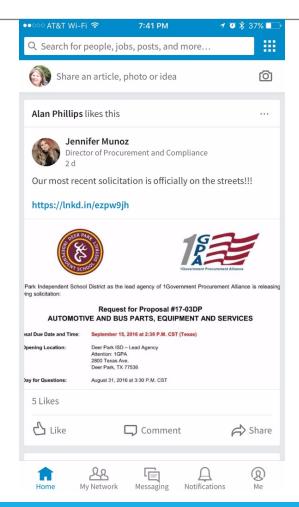
**Emails** 

Outreach

Social Media



### Social Media





### Federal Grants

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You have to notify if you know them:
 Small Businesses
 Minority Businesses
 Women Owned Businesses

2. Assuring??

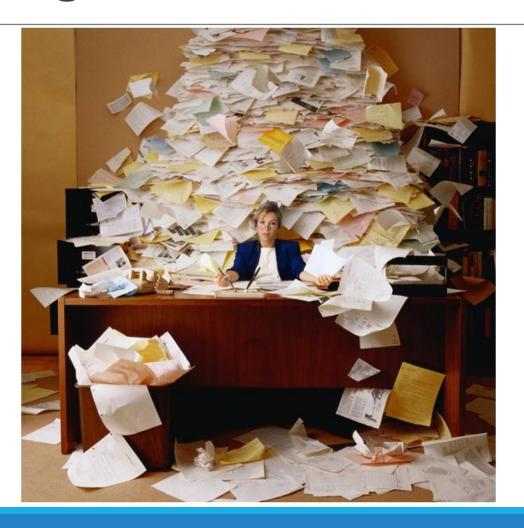


### Addendums!!





# Contract Management





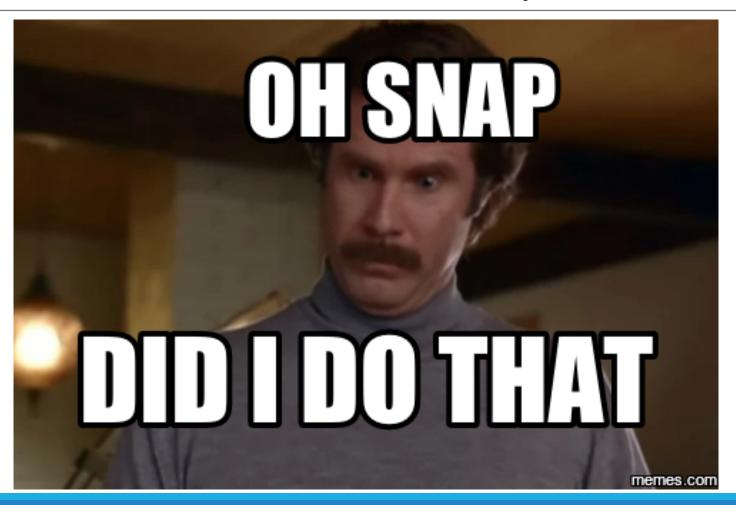
### One Central Place

All Documents in 1 place

#### Keep Track of:

- Contract Expiration
- Certificate of Insurance

# Department use contracts you have.





#### Metrics





# Why Metrics

Improvement

**Areas of Focus** 

**Understand Trends** 

Check

Goals



# Metrics you should be tracking

#### Vendor

- Number of vendors you have
- Number of local lendors
- Number of Small Businesses, Women and Minority Owned Businesses
  - Super Circular OMB Uniform Guidance 2 CFR 200.321
  - EDGAR 34 CFR Subtitle A Part 80 (School Districts)
- Change year -to-year
- Break of vendors by commodities

#### **Purchasing Process**

How your purchases are broken down

#### Distribution and Responses

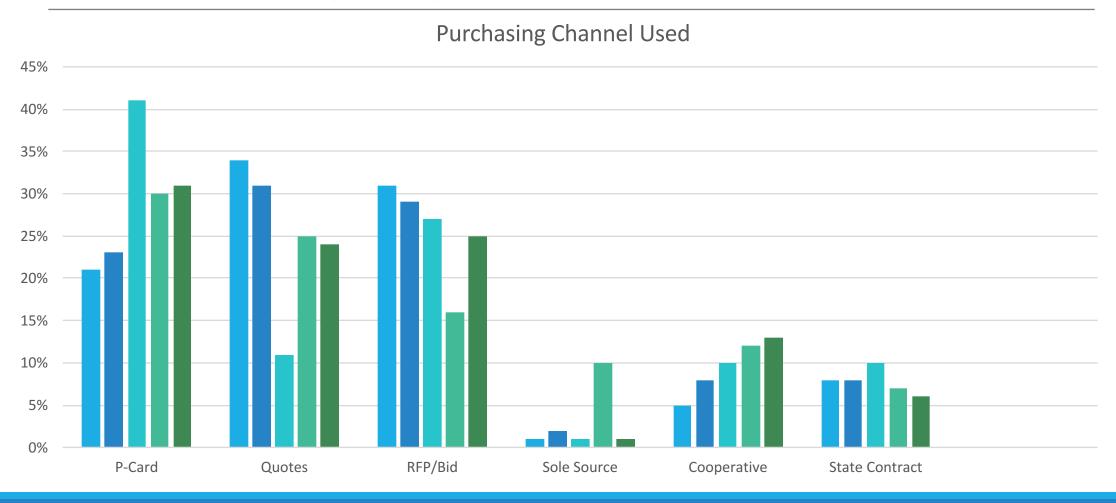
- What are the ways you distribute
- Average number of notifications
- Average number of responses
  - Quotes
  - RFP/Bids

#### Contracts

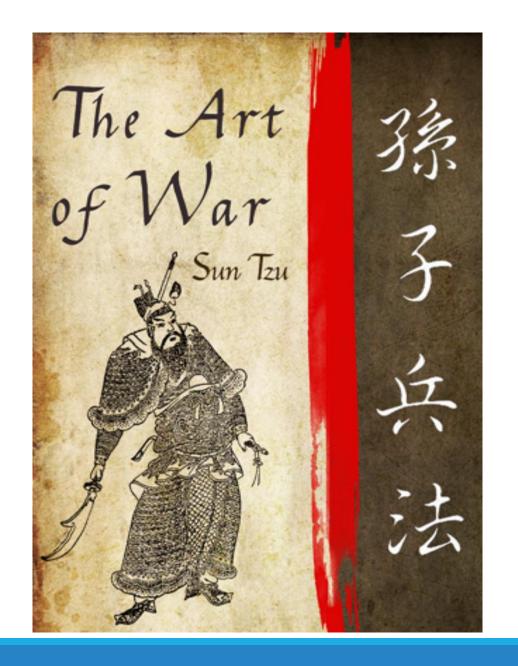
- Active Contract
- Average number of contract
- Expiring contracts
- Expiring COI's



# Know how you purchase









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