



Top Questions Attendees Ask

Is GFOASC tracking CPE?

Yes! The virtual conference platform tracks the sessions you view, and GFOASC will pull a report at the conclusion of the event. You must view a session in its entirety to receive credit for that course. This applies to both on-demand and live sessions.

What is the Deadline to Earn CPE?

Live sessions must be viewed in real-time on November 5, and on-demand courses must be viewed by 11:59 p.m. on Thursday, November 5, to qualify for CPE credit.

How many credits can I receive?

Up to 17 credits are available because an additional session has been added! You will receive 1 credit for each session you view in its entirety. There is one exception: You must watch all three parts of the "Governmental Accounting" on-demand session to earn that 1 credit.

Can I run a report to see what sessions I have viewed?

Attendees cannot run such a report. GFOASC suggests you print the PDF agenda to track your sessions viewed.

When will I receive my CPE certificate?

GFOASC will begin verifying session viewing/attendance and generating CPE certificates next week. Please be patient as we work to verify each attendee's viewed sessions.

What time are the sessions?

On-Demand content is available through the duration of the conference, so you can watch it according to your schedule each day. Live sessions will occur on Thursday, November 5. GFOASC recommends you view the on-demand content before Thursday to allow for time to attend live sessions and speaker Q&As, as well as time to network and chat with exhibitors. You can view the agenda to help you plan your schedule over the next few days.

Where can I find speaker handouts?

Any speaker handouts provided are linked directly below the speaker photos and session descriptions in the auditorium.

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Can I access the content after November 5, 2020?

Yes! The Virtual Conference Website (gfoasc.vfairs.com) will remain active through December 5, 2020.

Can I earn CPE credits after November 5, 2020?

No. Live sessions must be watched in real time in their entirety to count for CPE. On-demand sessions must be viewed completely by 11:59 p.m. on November 5 to count for CPE.

How can I pay my registration balance?

Members can log in to the GFOASC Member Center. Once logged in, click on My Event History, select the Fall Virtual Conference Details button. You will be able to view your invoice and make a payment with a credit card. Non-members and anyone wishing to pay by phone can call GFOASC at 803-881-8600 to pay. Checks may be sent to the address at the bottom of this email. PLEASE NOTE: Your registration balance must be paid in full to receive a CPE certificate.

How can I attend for free?

Member attendees can request their Fall Virtual Conference registration fee be refunded when they have one-on-one chats with 10 unique exhibitors. This means you hover over an exhibitor representative's individual name, click the blue CHAT NOW button and enter a direct message chat space where you engage in a two-way conversation about the exhibitor's new products and/or services, or ask how that exhibitor's product or service can aid your agency's efforts. Thanking an individual for exhibiting or sponsoring does not count toward your 10 one-on-one chats.

What do you mean by one-on-one chats?

You can connect with exhibitors via direct messaging or one-on-one chats. Our two-minute chat demo video shows you how to do a direct message text, call or video chat on the virtual conference platform. If you prefer, you can also view an illustration of one-on-one chat screen online or click the image at right to view it in your browser. HINT: You can verify that you are in a direct message chat if you see the exhibitor's or attendee's name in the upper left corner of the screen.

How do I get my refund?

You can request your refund on the post-conference survey. GFOASC will verify your one-on-one chats, then issue a refund.

Can I only chat with exhibitors on Thursday's live day?

Exhibitors are staffing their chat spaces from 12 p.m. to 2 p.m. Monday – Wednesday. You can pop in and ask to chat one-on-one with an exhibitor rep today. Exhibitors will also be available from 9 a.m. - 5 p.m. on Thursday. As long as you both are available and on the platform at the same time, you can chat one-on-one.